

UTILITY APPEAL REQUEST FORM

Name:

Address:

Phone number:

Alternate:

Date requesting:

Allotted time on agenda:

Number of attendees:

Nature of request:

APPEALING PAYMENT OF UTILITY BILL

Expectations from Council: (Please provide the legal reason your water cannot be shut-off due to non-payment of utility bill) The Cold Weather Rule does not apply to city water utilities unless it is the main heat source and you have provided the city with the proper documentation.

If as a result of the hearing the city council finds that the amount claimed to be owed is actually due and unpaid and that there is no **legal reason** why the water supply of the delinquent customer may not be shut off, the city may/will shut off the supply the day following the council meeting between 7:00am and 3:30pm.